
CSC LED offers next-day departure on in-stock items.

Rush or same-day orders may be subject to a rush order surcharge.

Qualifying orders may be eligible for pre-paid freight. Please review our shipping policy below.

PREPAID FREIGHT

Prepaid standard freight on qualifying orders of \$250.00 or more before taxes to branch partner locations in Canada.

EXCEPTIONS

Orders Under \$250.00 Before Taxes - please provide a preferred carrier and account number for shipment or speak to the CSC LED order desk to obtain a shipping quote.

Remote Areas - speak to the CSC LED order desk to obtain a shipping quote.

Rush/Expedited Shipments - please provide a preferred carrier, account number, and service level for shipment or speak to the CSC LED order desk to obtain a shipping quote.

PLEASE NOTE

- Shipments going to BC, AB, SK, and MB will originate from our BC warehouse.
- Shipments going to ON, QB, NL, PEI, NS, and NB will originate from our ON warehouse.
- CSC LED reserves the right to use the most economical shipping method for prepaid freight. This includes waiting for stock transfers between branches.
- It is the responsibility of the distributor to provide accurate and complete shipping details prior to the shipment. Additional fees related to inaccurate or incomplete shipping information may be passed on to the distributor.

ACCESSORIAL CHARGES MAY APPLY

We do our utmost to ensure our carrier partners provide the best service to our customers by providing timely and accurate deliveries. Orders with special handling may be subject to the following accessorial charges. Please discuss your shipping specifications with the CSC LED order desk when placing your order.

Tailgate - \$50

Residential Delivery - \$50 pallet / \$10 courier

Call Before Delivery Appointments - \$35

Delivery Appointments - \$100

Second Attempt Delivery - Will be forwarded at cost.

Same-day departure (RUSH) may be subject to a surcharge.

DAMAGED IN TRANSIT

If you received product that was damaged in transit, please let us know as soon as possible and provide photographs of the damage. If it's one of our carriers, we will send you a replacement at no cost and handle the damage reporting with the carrier. Unfortunately, if the product is damaged by your carrier, we can not provide replacements or submit claims on your behalf; however, we encourage you to submit a claim to your carrier for compensation.

All charges subject to applicable taxes and may be subject to change without notice. FOB Cambridge, ON or FOB Port Coquitlam, BC unless otherwise noted. It is the responsibility of the distributor to provide accurate and complete shipping details prior to shipment for the most effective shipping method to be selected by CSC LED.